# J.B. INSTITUTE OF ENGINEERING & TECHNOLOGY

(AUTONOMOUS)



**ACADEMIC YEAR** 

2013-14

http://www.jbiet.edu.in



## **COURSE PLAN**

2013-14

Regulation: R11

FACULTY DETAILS:

Name of the Faculty:: S.Sobha Rani Designation: Asst.Prof.

Department:: S&H

**COURSE DETAILS** 

Name Of The Programme:: B.Tech., Batch:: 2010-14

Designation::

Semester Year ::::::IV  $\parallel$ 

Department:: CSE

Title of The Subject No of Students Management Science Subject Code 05352



#### **COURSE PLAN**

2013-14

Regulation: R11

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Name of the Faculty:: S.Sobha Rani Designation: Asst.Prof

Designation: Asst. Prof

1. TARGET

a) Percentage Pass:::::: 100%

b) Percentage I class:::::: 70%

#### 2. COURSE PLAN

(Please write how you intend to cover the contents: i.e., coverage of Units by lectures, guest lectures, design exercises, solving numerical problems, demonstration of models, model preparation, or by assignments, etc.)

Coverage of units by conceptualizing, solving numerical problems, by lectures, by assignments.

3.	METHOD	OF I	EVALU	IATION
----	--------	------	-------	--------

3.1.	Continuous A	Assessment Examinations	(CAE 1, CAE 2)	į
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- 3.2. Assignments / Seminars
- 3.3. Mini Projects
- 3.5. Term End Examination
- 3.6. Others

4. List out any new topic(s) or any innovation you would like to introduce in teaching the subject in this Semester.

Case-study method.

S. Sobha Ren

Signature of HOD Date:

Signature of Faculty Date:

2013-14



#### **GUIDELINES TO STUDY THE SUBJECT**

Regulation: R11

#### **FACULTY DETAILS:**

Name of the Faculty:: S.Sobha Rani

Designation: Asst.Prof

Department:: S&H

Guidelines for Preparing the Course:

## Course Description:

"Management Science "describes how to do things better in every sphere of activity including industry and academics. It also explains real life work environment and how work organized therein. Its intention is to understanding of the management concepts and their application constitutes the need of the hour. It describes the areas like management concept in detail, organization structures with suitable factors, operation management, markets and marketing the products, project undertakings and their evaluation, corporate planning's and strategic managerial decision making process and contemporary management practices.

In nut shall it describe to understand the business dynamics in order to face the global challenges with traditional and contemporary management concepts and techniques?

#### **Course Objectives:**

- 1. To make understand the concepts of management and its practical implementation in aim of achieving organizational as well as personal goals.
- 2. To give an idea of organization and its various types which are meant to suitable to their resources and projects goals?
- 3. To lead the students in way of global meeting challenges by making the understanding the concepts of operations management via types of productions and technical relationship of input and output, various internal and external factors influence it.
- 4. To make understand the concepts of material handling techniques to minimize the wastage, quality control measurements, marketing concepts.
- 5. To know the importance and vital role of the human resource power in strategy formulation.
- 6. To make understand the concepts of project handling and controlling techniques in order to optimum utilization of resources.
- 7. To focus on the concept of strategy and its vital role in long term decision making process.
- 8. To give an idea of contemporary management practices to meet the global challenges in effective and efficient manner.



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## **Learning Outcomes:**

Enhancing and enduring the students in road map of Entrepreneurship levels, where risk and return is more as well as degree of satisfaction.

Expected to achieve and students should be in aware of the contemporary Management practices, situation analysis, industry application to do the best things in achievement of the organizational goals.

#### FACULTY DETAILS:

Name of the Faculty:: S.Sobha Rani Designation: Asst.Prof Department:: S&H

On completion of this Subject / Course the student shall be able to: Understand the management science concepts and ability to the relevant conceptual ideas for practical implementation and enduring the idea of entrepreneurship.

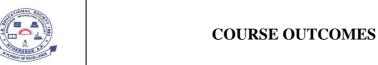
S.No.	Objectives	Outcomes
1.		
	To make understand the concepts of	
	management and its practical implementation	
		Able to compose the concepts for practical
	<mark>personal goals.</mark>	implementation. (F)
	To give an idea of organization and its various	Able to create own structure of an organization
	types which are meant to suitable to their	according to requirements. (G)
2	resources and projects goals	
	To lead the students in way of global meeting	Get awareness of the current trends. (J)
	challenges by making the understanding the	
	concepts of operations management via types	
	of productions and technical relationship of	
	input and output, various internal and external	
	factors influence it.	
3		
		Able to manage the resources effectively and
		efficiently.(I)
4.		,
	To make the students understand the concepts	
	of material handling techniques to minimize	
	the wastage, quality control measurements,	
	marketing concepts by using relevant data	
	analysis techniques.	

5.		Get awareness of managing the human resources with the account of emotional intelligence.
	To know the importance and vital role of the human resource power in strategy formulation	(D,H)
6.		Compose the resources for optimum solutions. (K)
	nandling and controlling techniques in order to optimum utilization of resources	
		Have an idea of strategy formulation for
7		achievement of the vision of an organization.
7.	To focus on the concept of strategy and its vital role in long term decision making process in view of professional ethical responsibilities.	(F)
	To give an idea of contemporary	Practices the management concepts and techniques
	management practices to meet the	for contemporary issues. (J,K,)
	global challenges in effective and	
	efficient manner.	
8		

S. Sobha Pen

Signature of Faculty Date:

Note: For each of the OBJECTIVE indicate the appropriate OUTCOMES to be achieved. Kindly refer Page 16, to know the illustrative verbs that can be used to state the objectives.



2013-14

Regulation: R11

FACULTY DETAILS:

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# The expected outcomes of the Course / Subject are:

S.No.	General Categories of Outcomes	Specific Outcomes of the Course
Α.	An ability to apply knowledge of MANAGEMENT SCIENCE techniques understanding of Firm's Position and stature	Students obtained the skill set in understanding and analysing the financial position of a firm and able to provide suitable solutions for their organizational problems.
В.	An ability to design and make the practical as well as to analyze and interpret data	Able to implement the management concepts according to the situation and availability of resources.
C.	An ability to design a system, component, or process to meet desired needs within realistic Constraints such as economic, environmental, social, political, ethical, health and safety, Manufacturability and sustainability	Able to predict and identify the problems and resolve them in an amicable atmosphere, which satisfies in all the means of social political economic and environmental friendly way.
D.	An ability to function on multi- disciplinary teams	Developed multi-disciplinary and inter-disciplinary is main theme of the management concepts student is able to understand the concepts well.
E.	An ability to identify, formulate, and solve engineering problems	Able to learn the concept of pro-active in nature rather than re-active.
F.	Understanding of professional and ethical Responsibility	Understood the concepts of CSR and EI (Corporate Social Responsibility and Emotional Intelligence.)
G.	Students are ready to work under different organizations and its various levels to utilize their skill set in achieving and projects goals.	Able to work effectively as a team member.
Н.	The broad education necessary to understand the impact of engineering solutions in a global, economic, environmental, and societal context	Understood the contemporary management practices to resolve the unforeseen and situational difficulties.
I.	A recognition of the need for, and ability to engage in life-long learning	Able to learn the life-long learning skills in professional as well as personal development angle.
J.	Knowledge of contemporary issues	Students are aware of remedies for contemporary business issues.
К.	An ability to use the techniques, skills, and modern management tools necessary for achievement of vision of the organization.	Able to concentrate on the fulfilment of the vision of the organization.

 $\textbf{Objectives - Outcome Relationship Matrix} \ (\textbf{Indicate the relationships by } \boxtimes \textbf{mark}).$ 

Outcomes Objectives	Α	В	С	D	E	F	G	Н	I	J	К
1.						X					
2.							X	X			X
3.					X						
4.		X							X	X	
5.				×				X			
6.											X
7.						X					
8.										X	X
9.											
10.			X					X			



## **COURSE SCHEDULE**

2013-14

Regulation: R11

FACULTY DETAILS:

Name of the Faculty:: S.Sobha Rani

Designation: Asst.Prof

Department:: S&H

The Schedule for the whole Course / Subject is:: 57 hours

S. No.	Description	Duratio	Total No.	
	Description	From	То	of Periods
1.	Introduction to Management:			
		9/12/13	16/12/13	6
2.	Designing Organizational Structures			
		17/12/13	30/12/13	6
3.	Operations Management			
Max		31/12/13	30/1/14	9
4.	(A) Materials Management:			
	(B) Marketing:	31/1/14	06/2/14	8
5.	Human resource Management			
		22/1/14	11/2/14	8
6.				8
	Project Management:	12/2/14	28/2/14	
7	Strategic Management :	5/3/14	20/3/14	6
8	Contemporary Management Practices :	26/3/14	4/4/14	6

Total No. of Instructional periods available for the course: Hours / Periods

#### **TEXT BOOKS:**

- 1. Aryasri: Management Science, TMH, 2004.
- 2. Parnell: Strategic Management, Biztantra, 2009.

#### **REFERENCES:**

- 1. Kotler Philip & Keller Kevin Lane: Marketing Mangement 12/e, PHI, 2005
- 2. Koontz & Weihrich: Essentials of Management, 6/e, TMH, 2005
- 3. Thomas N.Duening & John M.Ivancevich Management Principles and Guidelines, Biztantra, 2003.
- 4. Kanishka Bedi, *Production and Operations Management*, Oxford University Press, 2004.
- 5. Memoria & S.V.Gauker, Personnel Management, Himalaya, 25/e, 2005
- 6. L.S.Srinath: PERT/CPM, Affiliated East-West Press, 2005.
- 7.P.Subba Rao, Human Resource Management.



UNIT - I

2013-14

Regulation: R11

**FACULTY DETAILS:** 

Name of the Faculty:: S.Sobha Rani

Designation: Asst.Prof
Department:: S&H

The Schedule for the whole Course / Subject is:: 57 hours

SI. No.	Date	No. of Periods	Topics / Sub - Topics	Objectives & Outcome Nos.	References (Text Book, Journal) Page No to
1	9/12/13	1	Introduction to Management and organization-nature –functions of management	1 & 1	TB 1 & RB 2
2	10/12/1	2	Taylor's Scientific management theory	1 & 1	TB 1 & RB 2
3	10/12/1	3	Fayol's principles of management, Mayo's Hawthorne Experiments	1 & 1	TB 1 & RB 2
4	11/12/1 3	4	Maslow's Theory of Human Needs, Douglas McGregor's Theory X and Theory Y,	1 & 1	TB 1 & RB 2
5	11/12/1 2	5	Herzberg's Two-Factor Theory of Motivation, Systems Approach to Management	1 & 1	TB 1 & RB 2
6	16/12/1 3	6	Leadership Styles, Social responsibilities of Management.	1 & 1	TB 1 & RB 2

S. Sobha Reas

Signature of Faculty Date

Note: 1. ENSURE THAT ALL TOPICS SPECIFIED IN THE COURSE ARE MENTIONED.

- 2. ADDITIONAL TOPICS COVERED, IF ANY, MAY ALSO BE SPECIFIED **BOLDLY**.
- 3. MENTION THE CORRESPONDING COURSE OBJECTIVE AND OUT COME NUMBERS AGAINST EACH TOPIC.



2013-14

UNIT - II

Regulation: R11

FACULTY DETAILS:

Name of the Faculty:: S.Sobha Rani

Designation: Asst.Prof

Department:: S&H

The Schedule for the whole Course / Subject is:: 57 hours

	I			Objectives &	References
SI.	Date	No. of	Topics / Sub - Topics	Objectives &	(Text Book, Journal)
No.	Bato	Periods	Topice / Gub Topice	Nos.	Page No to
	17		Basic concepts related to Organization -,		<u> </u>
	/1		matrix organization, Virtual Organization,		
	2/		Cellular Organization,	2	
1	13	7		&2	TB 1 & RB 3
			Departmentation and Decentralization, Types		TB 1 & RB 3
	17/12/1		of mechanistic and organic structures of organization,	2	
2	3	8	organization,	&2	
			Line and staff organization, functional		TB 1 & RB 3
	18/12/1		organization, Committee organization.	2	
3	3	9		&2	
			Matrix organization, Virtual Organization,		TB 1 & RB 3
	18/12/1		Cellular Organization .	2	
4	3	10		&2	
			team structure, boundary less		TB 1 & RB 3
	30/12/1		organization, inverted pyramid structure,	2	
5	3	11		&2	
			lean and flat		TB 1 & RB 3
			Organization structure) and their merits,		
			demerits and suitability.		
	30/12/1		asmonto ana sanasimy.	2	
6	3	12		&2	

Signature of Faculty Date

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2013-14

**UNIT - III** 

Regulation: R11

FACULTY DETAILS:

Name of the Faculty:: S.Sobha Rani

Designation: Asst.Prof

Department:: S&H

The Schedule for the whole Course / Subject is:: 57 hours

SI. No.	Date	No. of Periods	Topics / Sub - Topics	Objectives & Outcome Nos.	References (Text Book, Journal) Page No to
			Introduction to Operation management		
	30/12/1		Principles and Types of Plant Layout.	3	
1	3	13		&3	TB- 1& RB-4
			Methods of production (Job, batch and Mass		TB-1 & RB -4
	31/12/1		Production),	3	
2	3	14		&3	
			Work Study -Basic procedure involved in		TB -1& RB-4
			Method Study	3	
3	1 /1/13	15		&3	
			Work Measurement -simple problems.		TB -1& RB-4
				3	
4	01/1/14	16		&3	
			Statistical Quality Control: Concept and		TB1& RB-4
			various stages of inspection.	3	
5	6/1/14	17		&3	
			Charts for variable data X_ chart, R chart,		TB1& RB-4
			(simple Problems),	3	
6	20/1/14	10		_	
0	28/1/14	18	Charte for Attribute data a short in short	&3	TD 10 DD 4
			Charts for Attribute data-c chart, p chart (simple Problems),		TB1& RB-4
			Complete Fooderings,	3	
7	28/1/14	19		&3	
			Deming's contribution to quality		TB1& RB-4
				3	
8	29/1/14	20		&3	
			Acceptance Sampling,		TB1& RB-4
				3	
9	30/1/14	21		&3	

S. Sobha Rei

Signature of Faculty Date

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2013-14

Regulation: R11

**UNIT - IV** 

FACULTY DETAILS:

Name of the Faculty:: S.Sobha Rani

Designation: Asst.Prof

Department:: S&H

The Schedule for the whole Course / Subject is:: 57 hours

SI. No.	Date	No. of Periods	Topics / Sub - Topics	Objectives & Outcome Nos.	References (Text Book, Journal) Page No to
			(A) Materials Management - Introduction of		
			the topic - importance and Objectives		
1	30/1/14	22		4 &4	TB- 1& RB-4
			(5)		TB-1 & RB -4
			(B) Marketing Management Introduction		
2	31/1/14	23	of the topic - importance and Objectives	4 &4	
			Need for Inventory control Techniques regarding ABC Analysis Concept and Simple		TB -1& RB-4
2	21/1/14	h 4	problems?		
3	31/1/14	24	EOQ- Concept and simple problems.		TD 10 DD 1
			EOQ- Concept and simple problems.		TB -1& RB-4
4	3/2/14	25		4 &4	
			Purchase Procedure, Stores Management		TB1& RB-4
			and Stores Records.		
5	3/2/14	26			
			b) Marketing: Functions of		TB1& RB-4
			marketing. Channels of		
6	5/2/14	27	distribution	4 &4	
			Marketing Mix, Marketing		
			Strategies based on Product		
7	6/2/14	28	Life Cycle.		TB- 1& RB-4
			Channels of distribution		
8	6/12/14	29		4 &4	TB- 1& RB-4

S. Sobbe Residence of Faculty
Date

Note: 1. ENSURE THAT ALL TOPICS SPECIFIED IN THE COURSE ARE MENTIONED.

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2013-14

UNIT - V

Regulation: R11

FACULTY DETAILS:

Name of the Faculty:: S.Sobha Rani

Designation: Asst.Prof

Department:: S&H

The Schedule for the whole Course / Subject is:: 57 hours

		1	-	Objectives &	References
SI.	Date	No. of	Topics / Sub - Topics	Outcome	(Text Book, Journal)
No.	Dato	Periods	Topice / Cub Topice	Nos.	Page No to
			Concepts of HRM, HRD and Personnel		
			Management and Industrial Relations (PMIR),		
			, , , ,	5 &	
1	7/2/14	30		5	ТВ- 1 & RB -5,6
			HRM VS PMIR basic functions of HR		TB 1 & RB -5,6
			Manager- manpower planning		
2	7/2/14	31		5 & 5	
			Basic functions of HR Manager- manpower		TB- 1 & RB -5,6
			planning		
3	10/2/14	32		5 & 5	
			Recruitment, Selection		TB- 1 & RB -5,6
4	11/2/14	33		5 & 5	
			, Training and Development, Placement, Wage and Salary Administration		TB- 1 & RB -5,6
5	11/2/14	24	Trage and Calary riammentation	5 0-5	
3	11/2/14	54	Describes Transfer Consertion	5 & 5	
			Promotion, Transfer, Separation, Performance Appraisal.		TB- 1 & RB -5,6
6	12/2/14	35	and the second	5 & 5	
	12/2/14	55	Grievance Handling and Welfare		
			Administration		TB- 1 & RB -5,6
7	12/2/14	36		5 & 5	
			Job Evaluation and Merit Rating.		ТВ- 1 & RB -5,6
	. = . =				
8	15/2/14	37		5 & 5	

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Signature of Facult

Signature of Faculty Date

Note: 1. ENSURE THAT ALL TOPICS SPECIFIED IN THE COURSE ARE MENTIONED.

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2013-14

Regulation: R11

UNIT - VI

FACULTY DETAILS:

Name of the Faculty:: S.Sobha Rani Designation: Asst.Prof

Department:: S&H

The Schedule for the whole Course / Subject is:: 57 hours

Date	No. of Periods	Topics / Sub - Topics	Objectives & Outcome Nos.	References (Text Book, Journal) Page No to
		Network Analysis,- Impotence – Practical		
		implementation.	_	
19/2/14	38			TB-1 & RB -6
17/2/17	50	Programme Evaluation and Review		TB1 & RB -6
		. ,,		
		Completing the project within given time.		
		Introduction and concept of the topic.	6	
20/2/14	39		&6	
20		Practice Problems – PERT and CPM		TB-1 & RB -6
/2				
/ I 4	40			
•	10	Practice Problems – PERT and CPM	<u> </u>	TB-1 & RB -6
			6	
21/2/14	41	Project Cost Analysis Project Crashing	&6	ТВ-1 & RB -6
		(simple problems)		1B-1 & KB -0
0 1/0/14	42			
	+2	Practice Problems-project	&0	ТВ-1 & RB -6
/2		crashing concept.		
/1			6	
4	43		&6	TD 1 0 DD 6
		Project crashing – worked out	6	TB-1 & RB -6
26/2/14	44	problems	&6	
				TB-1 & RB -6
26/2/14	<b>4</b> 5	Worked out problems		
	20/2/14 20/2/14 20 /2 /1 4 21/2/14 22 /2 /1 4 26/2/14	19/2/14 38  20/2/14 39 20 /2 /1 4 40  21/2/14 41  2 1/2/14 42 22 /2	Network Analysis,- Impotence – Practical implementation.  19/2/14 38  Programme Evaluation and Review Technique (PERT), Critical Path Method (CPM), Identifying critical path, Probability of Completing the project within given time. Introduction and concept of the topic.  20/2/14 39  Practice Problems – PERT and CPM  Practice Problems – PERT and CPM  21/2/14 41  Project Cost Analysis, Project Crashing. (simple problems)  2 1/2/14 42  Practice Problems-project crashing concept.  Project crashing – worked out problems	Date   No. 01   Periods   Topics / Sub - Topics   Outcome Nos.

Note: 1. ENSURE THAT ALL TOPICS SPECIFIED IN THE COURSE ARE MENTIONED. 2. ADDITIONAL TOPICS COVERED, IF ANY, MAY ALSO BE SPECIFIED **BOLDLY**.  $\label{thm:memory:equation:m$ 



2013-14

Regulation: R11

**UNIT - VII** 

FACULTY DETAILS:

Name of the Faculty:: S.Sobha Rani Designation: Asst.Prof

Department:: S&H

The Schedule for the whole Course / Subject is:: 57 hours

SI. No.	Date	No. of Periods	Topics / Sub - Topics	Objectives & Outcome Nos.	References (Text Book, Journal) Page No to
			Strategic management:-Mission, Goals, Objectives,		
1	28/2/14	46		7& 7	ТВ 1&2
			Policy, Strategy, Programmes,		TB 1&2
			Elements of Corporate Planning		
2	5/3/14	47	Process,	7& 7	
			Environmental Scanning, Value Chain Analysis		ТВ 1&2
3	6/3/14	48		7& 7	
			SWOT Analysis		TB 1&2
4	13/3/14	49		7& 7	
			Steps in Strategy Formulation and Implementation		ТВ 1&2
5	19/3/14	50		7& 7	
6	20/3/14	51	Generic Strategy alternatives.	7& 7	TB 1&2

S. Sobha Reni

Signature of Faculty Date

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2. ADDITIONAL TOPICS COVERED, IF ANY, MAY ALSO BE SPECIFIED **BOLDLY**.



Regulation: R11

2013-14

**UNIT - VIII** 

FACULTY DETAILS:

Name of the Faculty:: S.Sobha Rani

Designation: Asst.Prof

Department:: S&H

The Schedule for the whole Course / Subject is:: 57 hours

SI. No.	Date	No. of Periods	Topics / Sub - Topics	Objectives & Outcome Nos.	References (Text Book, Journal) Page No to
			Basic concepts of MIS	1100.	1 490 110 10
			·	8&	
1	26/4/14	52		8	TB 1& RB 3
			End User Computing, Materials Requirement Planning (MRP)		ТВ 1& RB 3
2	27/4/14	53		8&8	
			Re-engineering and Bench Marking, Balanced Score Card		ТВ 1& RB 3
3	28/4/14	54		8&8	
			Just-In-Time (JIT) System, Total Quality		TB 1& RB 3
			Management (TQM),Six sigma and		
4	2/4/14	55	Capability Maturity Model (CMM) Levels.	8&8	
			Supply Chain Management, Enterprise		TB 1& RB 3
			Resource Planning (ERP), Performance		
5	3/4/14	56	Management	8&8	
			Business Process outsourcing (BPO),		TB 1& RB 3
			Business Process Re-Engineering and		
6	4/4/14	57	Bench Marking, Balanced Score Card.	8&8	

Signature of Faculty
Date

Note: 1. ENSURE THAT ALL TOPICS SPECIFIED IN THE COURSE ARE MENTIONED.

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## **COURSE COMPLETION STATUS**

2013-14

Regulation: R11

FACULTY DETAILS:

Name of the Faculty:: S.Sobha Rani

Subject::

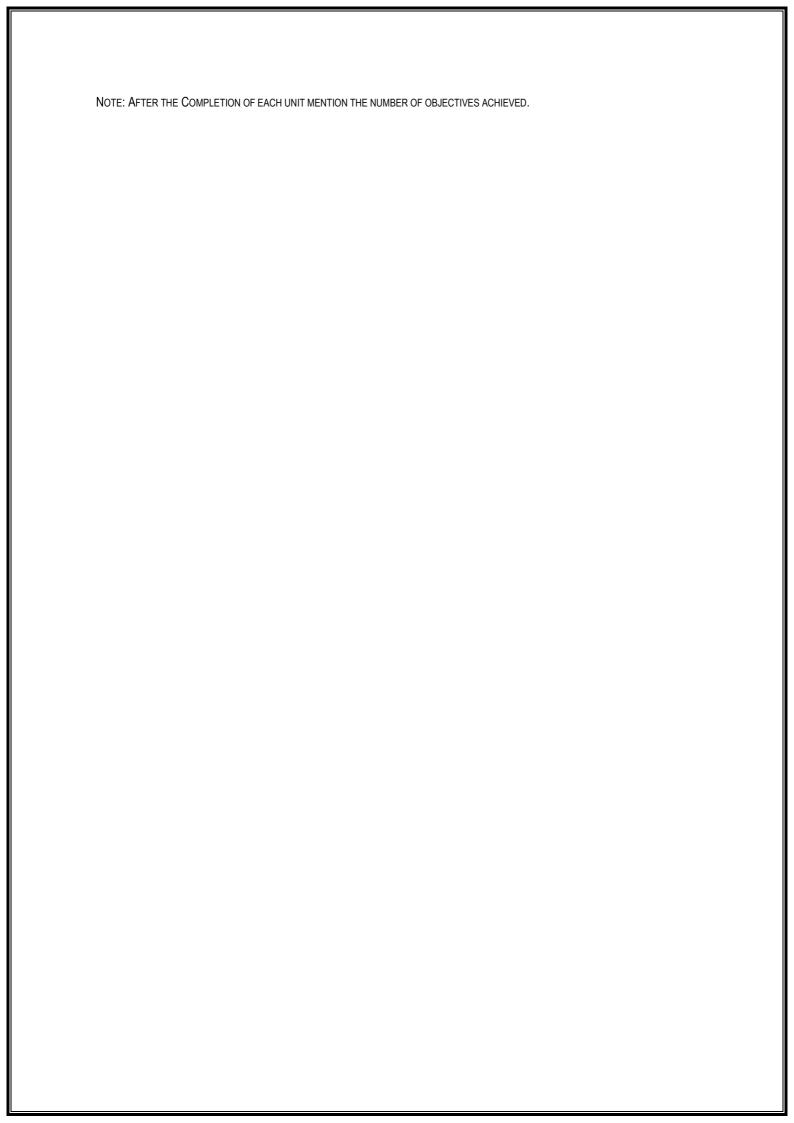
Management Science
Department:: S&H

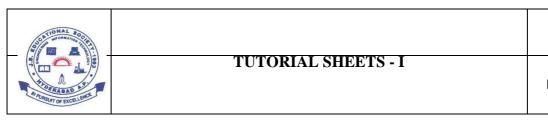
Actual Date of Completion & Remarks, if any: 04/04/14

Subject Code::05352

		Nos. of
Units	Remarks	Objectives
		Achieved
Unit 1	Completed the syllabus as per the Course plan	1
Unit 2	Completed the syllabus as per the Course plan	2
Unit 3	Completed the syllabus as per the Course plan	3
Unit 4	Completed the syllabus as per the Course plan	4
Unit 5	Completed the syllabus as per the Course plan	5
Unit 6	Completed the syllabus as per the Course plan	
	Will be completed as per Course Plan	
7		7
8	Will be completed as per Course Plan	8

S. Sobha Rei





2013-14

Regulation: R11

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Name of the Faculty:: S.Sobha Rani
Designation: Asst.Prof
Department:: S&H

The Schedule for the whole Course / Subject is:: 57 hours

Date:22/12/13

This Tutorial corresponds to Unit Nos. Unit 1 to 3

Time:

- Q1. What are the 14 principles of Henry Fayol? And elaborate in detail the concept of Hierarchy needs of Abrahma Maslow?
- Q2. What are the various types of organization structures and mention its merits and demerits of each?
- Q3. What are features of an effective organization should possess?
- Q4 What is the Importance of Deming's Quality contributions of 14 principles.

Q5.what are the various types of plant layouts?

Please write the Questions / Problems / Exercises which you would like to give to the students and also mention the objectives to which these questions / Problems are related.

S. Sobha Rem

Signature of Dean of School Date:

Signature of Faculty Date:

Objective: to know the efficiency and understanding capabilities of the students.

	TUTORIAL
	SHEETS II
	Regulation: R11

**FACULTY DETAILS:** 

Name of the Faculty:: S.Sobha Rani

Designation: Asst.Prof

Department:: S&H

The Schedule for the whole Course / Subject is:: 57 hours

Date:22/1/14

This Tutorial corresponds to Unit Nos.:::: Unit 4and 5

Time:

- Q1. What are the various techniques of materials handling management?
- Q2. Elaborate in detail the concept of marketing mix concept?
- Q3.What are the operational and managerial functions of HRM?
- Q4. What are the various charts that are useful for variables and attributes?

Q5.Construct a suitable control chart based on the following data, where 1400 magnets tested totally for 9 days.

Day	1	2	3	4	5	6	7	8	9
No.of	250	150	120	75	25	40	20	20	50

Please write the Questions / Problems / Exercises which you would like to give to the students and also mention the objectives to which these questions / Problems are related.

Objective: to know the efficiency and understanding capabilities of the students.

S. Sobha Rai

Signature of Dean of School Date:

Signature of Faculty Date:





#### **TUTORIAL SHEETS - III**

Regulation: R11

**FACULTY DETAILS:** 

Name of the Faculty:: S.Sobha Rani
Designation: Asst.Prof
Department:: S&H

Date:06/4/144

This Tutorial corresponds to Unit Nos..... Unit 6to 8

Time:

Q1. What is the importance of SWOT analysis in formulation of a corporate planning?

Q2. What is the importance of environmental scanning?

Q3.Write short note on (A) TQM (B) SIX SIGMA (C) CMM

Q4.What are the differences between PERT and CPM?

Q5.A small project consists of the following activities with the given time estimates in days

Project event-	Optimistic time	Most likely time	Pessimistic time
successor event			
1-2	2	2	14
1-3	2	8	14
1-4	4	4	16
2-5	2	2	2
3-5	4	10	28
4-6	4	10	16
5-6	6	12	30

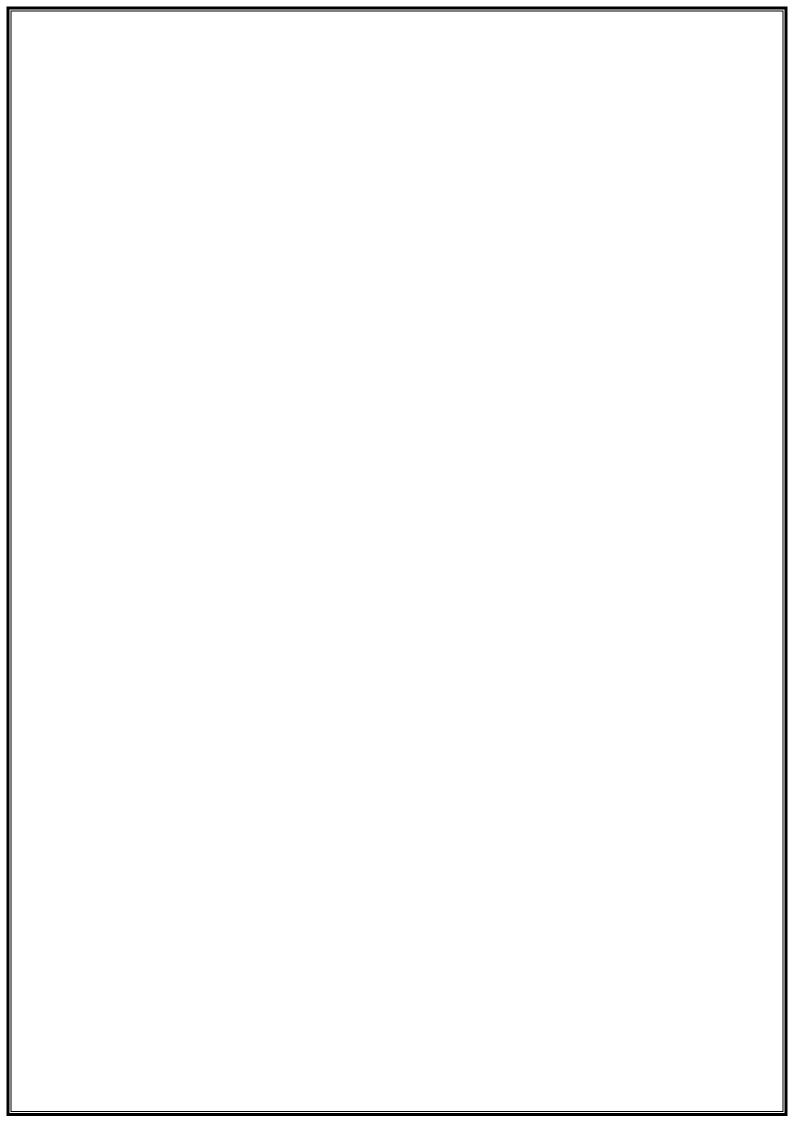
(A) Draw the network. (B) Calculate the average expected time for each activity (C) calculate the earliest expected time and latest allowable time for each event, and (D) Determine the critical path considering project completion time of 36 days.

Please write the Questions / Problems / Exercises which you would like to give to the students and also mention the objectives to which these questions / Problems are related.

Objective: to know the efficiency and understanding capabilities of the students.

Signature of Dean of School Date:

S. Sobba Barrier Signature of Faculty Date:





# ILLUSTRATIVE VERBS FOR STATING INSTRUCTIONAL OBJECTIVES

2013-14

Regulation: R11

These verbs can also be used while framing questions for Continuous Assessment Examinations as well as for End – Semester (final) Examinations.

# ILLUSTRATIVE VERBS FOR STATING GENERAL OBJECTIVES

Know	Understand	Understand Analyze	Generate
Comprehend	Apply	Apply Design	Evaluate

## <u>ILLUSTRATIVE VERBS FOR STATING **SPECIFIC OBJECTIVES**:</u>

## A. Cognitive Domain

1	2	3	4	5	6
Knowledge	Comprehension Understanding	Application	Analysis	Synthesis	Evaluation
		of knowledge & comprehension	of whole w.r.t. its constituents	combination of ideas/constituents	judgement
Define	Convert	Change	Breakdown	Categorize	Appraise
Identify	Defend	Compute	Differentiate	Combine	Compare
Label	Describe (a	Demonstrate	Discriminate	Compile	Conclude
List	procedure)	Deduce	Distinguish	Compose	Contrast
Match	Distinguish	Manipulate	Separate	Create	Criticize
Reproduce	Estimate	Modify	Subdivide	Devise	Justify
Select	Explain why/how	Predict		Design	Interpret
State	Extend	Prepare		Generate	Support
	Generalize	Relate		Organize	
	Give examples	Show		Plan	
	Illustrate	Solve		Rearrange	
	Infer			Reconstruct	
	Summarize			Reorganize	
				Revise	

B. Affective I	Domain		C. Psycho	motor Domain (ski	II development)	
Adhere	Resolve	Bend	Dissect	Insert	Perform	Straighten
Assist	Select	Calibrate	Draw	Keep	Prepare	Strengther
Attend	Serve	Compress	Extend	Elongate	Remove	Time
Change	Share	Conduct	Feed	Limit	Replace	Transfer
Develop		Connect	File	Manipulate	Report	Туре
Help		Convert	Grow	Move precisely	Reset	Weigh
Influence		Decrease	Handle	Operate	Run	
Initiate		Demonstrate	Increase	Paint	Set	



## LESSON PLAN Unit-1

2013-14

Regulation: R11

Name of the Faculty: S.Sobha Rani

Subject Management Science

Subject Code 05352

Unit

INSTRUCTIONAL OBJECTIVES:

To give an idea and evolution of concept of management and its importance at various levels and types of leadership styles.

Se ssi on No	Topics to be covered	Time	Ref	Teaching Method
1	Introduction to Management and organization-nature – functions of management	50 minut es	TB 1 & 2	Lecture method
2	Taylor's Scientific management theory	50 minut es	TB 1 & 2	Lecture method
3	Fayol's principles of management, Mayo's Hawthorne Experiments	50 minut es	TB 1 & 2	Lecture method
4	Maslow's Theory of Human Needs, Douglas McGregor's Theory X and Theory Y,	50 minut es	TB 1 & 2	Lecture method
5	Herzberg's Two-Factor Theory of Motivation, Systems Approach to Management	50 minut es	TB 1 & 2	Lecture method
6	Leadership Styles, Social responsibilities of Management.	50 minut es	TB 1 & 2	Lecture method

On completion of this lesson the student shall be able to (Outcomes)

- 1. Get an idea and importance of management concept at different levels of an organization.
- 2. Know the definitions and conceptual idea of management given by eminent scholars.
- 3. Get an idea, characteristics of a leader and types of it.
- 4. Get an idea and importance of Corporate Social Responsibility of an organization.



## **ASSIGNMENT** Unit-I

2013-14

Regulation: R11

### **Assignment / Questions**

What are the 14 principle of Henry Fayol?
 Elaborate in detail the theory of hierarchy given by Abraham Maslow?
 What is the concept of CSR?
 Write short note on

 (A) Theory X and Theory Y
 (B) Hawthorne Experiments.

 What are the different styles of a leadership? Which do you meant by best and why?



Signature of Faculty

Note: Mention for each question the relevant objectives and outcomes.

Objective: To give an idea and importance of concept of management and various topics involved in it.

Outcome:: To know the students' understanding levels and how far they are able to apply



# LESSON PLAN Unit-II

2013-14

Regulation: R11

Name of the Faculty: S.Sobha Rani

Subject Management Science Subject Code 05352

Unit

INSTRUCTIONAL OBJECTIVES:

Session No	Topics to be covered	Time	Ref	Teaching Method
1	Basic concepts related to Organization -, matrix organization, Virtual Organization, Cellular Organization,	50 minut es	TB 1 & 2	Lecture method
2	Departmentation and Decentralization, Types of mechanistic and organic structures of organization,	50 minut es	TB 1 & 2	Lecture method
3	Line and staff organization, functional organization, Committee organization.	50 minut es	TB 1 & 2	Lecture method
4	Matrix organization, Virtual Organization, Cellular Organization.	50 minut es	TB 1 & 2	Lecture method
5	team structure, boundary less organization, inverted pyramid structure,	50 minut es	TB 1 & 2	Lecture method
6	lean and flat Organization structure) and their merits, demerits and suitability.	50 minut es	TB 1 & 2	Lecture method

On completion of this lesson the student shall be able to

- 1. Understand the concepts of organization and its types, merits and demerits.
- 2. Analyse the suitable structure of an organization according to its requirements.
- 3. Gets a conceptual idea regarding the centralization, decentralization?
- 4. Know the knowledge of various types of organizations and application of best suited one.



## ASSIGNMENT Unit-II

2013-14

Regulation: R11

## **Assignment / Questions**

- 1. What are the various types of organizations, mention its merits and demerits.
- 2. How can you differentiate between centralisation and decentralization?
- 3. What are the features of an organization?
- 4. How can you say that project organization structure is best suited one with that of others?
- 5. What is importance of line and staff in a project handling?

S. Sobha Reni

Signature of Faculty

Note: Mention for each question the relevant objectives and outcomes.

Objective: To know the students' attention and involvement in the topics.

Outcome: To understand the presentation levels of the students of their ideas.



## LESSON PLAN Unit-III

2013-14

Regulation: R11

Name of the Faculty: S.Sobha Rani

Subject Management Science Subject Code 05352

Unit 3

INSTRUCTIONAL OBJECTIVES: To give an idea of plant location and types of production and importance of

quality.

Session No	Topics to be covered	Time	Ref	Teaching Method
1	Introduction to Operation management Principles and Types of Plant Layout.	50 minut es	TB 1 & 2	Seminars and worked out problems
2	Methods of production (Job, batch and Mass Production),	50 minut es	TB 1 & 2	Seminars and worked out problems
3	Work Study -Basic procedure involved in Method Study	50 minut es	TB 1 & 2	Seminars and worked out problems
4	Work Measurement -simple problems.	50 minut es	TB 1 & 2	Seminars and worked out problems
5	Statistical Quality Control: Concept and various stages of inspection.	50 minut es	TB 1 & 2	Seminars and worked out problems
6	Charts for variable data X_ chart, R chart, (simple Problems),	50 minut es	TB 1 & 2	Seminars and worked out problems
7	Charts for Attribute data-c chart, p chart (simple Problems),	50 minut es	TB 1 & 2	Seminars and worked out problems
8	Deming's contribution to quality	50 minut es	TB 1 & 2	Seminars and worked out problems
9	Acceptance Sampling,	50 minut es	TB 1 & 2	Seminars and worked out problems

On completion of this lesson the student shall be able to (Outcomes)

1. Understand the concepts of plant location and plant layout and various factors influence it.

Know the various types of production and its usage according to its requirements.

3 Importance of Deming's contribution in QUALITY Concept.

4. Importance of statistical charts in maintenance of qualitative products.



## **ASSIGNMENT Unit-III**

2013-14

Regulation: R11

### **Assignment / Questions**

Differentiate between the Jobs, Batch, Mass productions.
 What are the factors that are influence in selection of a plant location?
 What are types of plant layouts? Mention merits and demerits of each.
 What are the various charts that are useful for attributes and variables?
 Explain 14 – principles of Deming's contribution of quality?
 What is alpha and beta risk in acceptance of sampling?

S. Sobha Peri

Signature of Faculty

Note: Mention for each question the relevant objectives and outcomes.

Objective: To give an idea of production concept and its types, importance of quality in order to obtain qualitative products for customer satisfaction.

Outcome: To know the understanding capacitates of students' and to know far they are in a position of apply it.



# LESSON PLAN Unit-IV

2013-14

Regulation: R11

Name of the Faculty: S.Sobha Rani

Subject Management Science Subject Code 05352

Unit 4

INSTRUCTIONAL OBJECTIVES: To give awareness of the topics materials handling techniques in order to minimize the waste and time and obtaining the concept regarding marketing of a product and study of market mix concept.

Session No	Topics to be covered	Time	Ref	Teaching Method
1	(A) Materials Management - Introduction of the topic - importance and Objectives	50 minut es	TB 1 & 2	Seminars and lecture method
2	(B) Marketing Management Introduction of the topic - importance and Objectives	50 minut es	TB 1 & 2	Seminars and lecture method
3	Need for Inventory control Techniques reg- ABC Analysis Concept and Simple problems?	50 minut es	TB 1 & 2	Seminars and lecture method
4	EOQ- Concept and simple problems.	50 minut es	TB 1 & 2	Seminars and lecture method
5	Purchase Procedure, Stores Management and Stores Records.	50 minut es	TB 1 & 2	Seminars and lecture method
6	b) Marketing: Functions of marketing. Channels of distribution	50 minut es	TB 1 & 2	Seminars and lecture method
7	Marketing Mix, Marketing Strategies based on Product Life Cycle.	50 minut es	TB 1 & 2	Seminars and lecture method
8	Channels of distribution		TB 1 & 2	Seminars and lecture method

On completion of this lesson the student shall be able to (Outcomes)

- 1. Understand the concept of materials handling techniques like EOQ and ABC analyses
- 2. Get an idea of maintenance of records and stores of materials.
- 3. Analyse the state and dynamic changes of markets.
- 4 Understand the concept of marketing mix and various factors that influence it.
- 5. Understand the concept of Channels of distribution.
- 6. Understand the concept of PLC (Product Life Cycle)



## **ASSIGNMENT Unit-IV**

2013-14

Regulation: R11

#### **Assignment / Questions**

What are functions of a market?
 Elaborate the concept of PLC.
 What are the functions and responsibilities of channels of distributors?
 What are the factors that influence the consumers' behaviour?
 What are the techniques and method for materials handling management?
 How EOQ and ABC analysis useful in logistics management?

S. Sobha Rens

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Note: Mention for each question the relevant objectives and outcomes.

Objective: Give an idea of Logistics management techniques and various methods involved in it.

To elaborate the concept of markets structures and various factors influence it.

Give an idea of consumers' behaviour.

Give an idea, role and responsibilities of Channels of distribution.

Outcome: Students are able obtain the knowledge and may apply it.



# **LESSON PLAN Unit-V**

2013-14

Regulation: R11

Name of the Faculty: S.Sobha Rani

> Subject Management Science Subject Code 05352

Unit

INSTRUCTIONAL OBJECTIVES:

To Elaborate the concept and importance of the Human Resource in an organization and its vital role at top level management in formulation of vision

and strategies.

Session No	Topics to be covered	Time	Ref	Teaching Method
1	Concepts of HRM, HRD and Personnel Management and Industrial Relations (PMIR),	50 minut es	TB 1&4	Seminars and lectures
2	HRM VS PMIR basic functions of HR Manager- manpower planning	50 minut es	TB 1&4	Seminars and lectures
3	Basic functions of HR Manager- manpower planning	50 minut es	TB 1&4	Seminars and lectures
4	Recruitment, Selection	50 minut es	TB 1&4	Seminars and lectures
5	, Training and Development, Placement, Wage and Salary Administration	50 minut es	TB 1&4	Seminars and lectures
6	Promotion, Transfer, Separation, Performance Appraisal.	50 minut es	TB 1&4	Seminars and lectures
7	Grievance Handling and Welfare Administration	50 minut es	TB 1&4	Seminars and lectures
8	Job Evaluation and Merit Rating.	50 minut es	TB 1&4	Seminars and lectures

On completion of this lesson the student shall be able to (Outcomes)

- 1. Understand the conceptual idea and importance of the Human Resource Power.
- 2. Analyse the managerial and operational functions of Human Resource Manager.
- 3. Distinguish between Personnel Management and Human Resource management.
- 4. Grasp the detailed concept and evolvement of the topic of human resource over period of time.
- 5. Understand the vital importance of the human resource management power in strategy formulation.



## **ASSIGNMENT Unit-V**

2013-14

Regulation: R11

S. Sobha Rens

Signature of Faculty

Note: Mention for each question the relevant objectives and outcomes.

Objective: To make familiarise the topics of Human Resource Power and its importance in an organization.

Outcomes: Try to analyse the theory and make comparison of the concepts of the human resource with that of any firm level. (Case-Study method.)



# LESSON PLAN Unit-VI

2013-14

Regulation: R11

Name of the Faculty: S.Sobha Rani

Subject Management Science Subject Code 05352

Unit 6

INSTRUCTIONAL OBJECTIVES: To discuss the concepts -PERT/CPM –techniques for project evaluation and controlling.

Session No	Topics to be covered	Time	Ref	Teaching Method
1	Network Analysis,- Impotence – Practical implementation.	50 minut es	TB 1, 2, 3	Lectures, worked out problems method
2	Programme Evaluation and Review Technique (PERT), Critical Path Method (CPM), Identifying critical path, Probability of Completing the project within given time. Introduction and concept of the topic.	50 minut es	TB 1	Lectures, worked out problems method
3	Practice Problems – PERT and CPM	50 minut es	TB 1	Lectures, worked out problems method
4	Practice Problems – PERT and CPM	50 minut es	TB 1	Lectures, worked out problems method
5	Project Cost Analysis, Project Crashing. (simple problems)	50 minut es	TB 1	Lectures, worked out problems method
6	Practice Problems-project crashing concept.	50 minut es	TB 1	Lectures, worked out problems method
7	Project crashing – worked out problems	50 minut es	TB 1	Lectures, worked out problems method
8	Worked out problems.	50 minut es	TB 1	Lectures, worked out problems method

On completion of this lesson the student shall be able to (Outcomes)

- 1. Understand the concepts of network, PERT, CPM.
- 2. Produce network based on logical sequence, identify the critical path in a network.
- 3. Determine the probability of completing the project within a stipulated period.
- 4. Identify and understand the concepts of direct and indirect path.
- 5. Explain the relationship between time and cost in projects.
- 6. Elaborate the concept of cost slope and ensure low cost and optimal duration for a given project.



## ASSIGNMENT Unit-VI

2013-14

Regulation: R11

### Assignment / Questions

- 1. What is the importance of network analysis in project selection and completion?
- 2. What are the differences between PERT and CPM.
- 3. What are the rules that have to follow while drawing a network?
- 4. Find the

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Note: Mention for each question the relevant objectives and outcomes.

Objective: To make understand the procedure of the handling of a project and effective and efficient utilization of resources for obtaining the optimal solutions.

Outcome: Able to implement the techniques and tools of the network analysis in controlling and managing the projects.



# LESSON PLAN Unit-VII

2013-14

Regulation: R11

Name of the Faculty: S.Sobha Rani

Subject Management Science Subject Code 05352

Unit 7

INSTRUCTIONAL OBJECTIVES:

To make understand the concepts of SWOT Analysis in strategy formulation of a corporate at top level management this is road map to the fulfilment of Vision of an organization.

Session No	Topics to be covered	Time	Ref	Teaching Method
1	Strategic management:-Mission, Goals, Objectives,	50 minut es	TB 1&2	Seminars and case study methods
2	Policy, Strategy, Programmes, Elements of Corporate Planning Process,	50 minut es	TB 1&2	Seminars and case study methods
3	Environmental Scanning, Value Chain Analysis	50 minut es	TB 1&2	Seminars and case study methods
4	SWOT Analysis	50 minut es	TB 1&2	Seminars and case study methods
5	Steps in Strategy Formulation and Implementation	50 minut es	TB 1&2	Seminars and case study methods
6	Generic Strategy alternatives.	50 minut es	TB 1&2	Seminars and case study methods

On completion of this lesson the student shall be able to

- 1. Understand the basic concepts of corporate planning.
- 2. Identify business situations where corporate planning process can be implemented.
- 3. Elucidate the steps involved in the corporate planning process.
- 4. Define environmental scanning.

- 5. Describe the process involved the environmental scanning and identify components of internal and external environment.
- 6. Understand the concepts that are of the core of strategy formulation and implementation.



# **ASSIGNMENT Unit-VII**

2013-14

Regulation: R11

### **Assignment / Questions**

Explain the strategic profile.
 Determine the factors in the external environment.
 Elucidate SWOT analysis and how it assists in generalising alternative corporate

4. What are strategy variations, present a detailed account.

Objective: To disseminate the concept regarding the SWOT Analysis and its practical implementation.

Outcome: Expected to connect the theory and practice.

S. Sobha Res

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Note: Mention for each question the relevant objectives and outcomes.



## LESSON PLAN Unit-VIII

2013-14

Regulation: R11

Name of the Faculty: S.Sobha Rani

Subject Management Science Subject Code 05352

Unit 8

INSTRUCTIONAL OBJECTIVES: To provide the knowledge of the contemporary issues and tools and

techniques regarding.

Session No	Topics to be covered	Time	Ref	Teaching Method
1	Basic concepts of MIS	50 minut es	TB 1&2	Seminars and lecture methods
2	End User Computing, Materials Requirement Planning (MRP)	50 minut es	TB 1&2	Seminars and lecture methods
3	Re-engineering and Bench Marking, Balanced Score Card	50 minut es	TB 1&2	Seminars and lecture methods
4	Just-In-Time (JIT) System, Total Quality Management (TQM),Six sigma and Capability Maturity Model (CMM) Levels.	50 minut es	TB 1&2	Seminars and lecture methods
5	Supply Chain Management, Enterprise Resource Planning (ERP), Performance Management	50 minut es	TB 1&2	Seminars and lecture methods
6	Business Process outsourcing (BPO), Business Process Re- Engineering and Bench Marking, Balanced Score Card.	50 minut es	TB 1&2	Seminars and lecture methods

On completion of this lesson the student shall be able to

- 1. Understand the concepts of contemporary management practices.
- 2. Appropriate and analysis widely known concepts.
- 3. Practices the relevant concepts in modern business organization that caters today's markets.
- 4. Apply contemporary management practices in the context of modern business world.



## **ASSIGNMENT Unit-VIII**

2013-14

Regulation: R11

## **Assignment / Questions**

- Q1. Define benchmarking and its uses.

  - What is balanced scorecard? Explain.
     What is business process re engineering?
     Write short notes on the following:

     (A) TQM

  - (B) CMM (C) MRP

Objective; Able to obtain the relevant concepts in their respective areas and endure them to put into practice.

Outcome: Able to connect the theory and implementation.

S. Sobha Res

Signature of Faculty

Note: Mention for each question the relevant objectives and outcomes.